

April 14, 2020

Dear Valued Montran Customers,

As the global health crisis has progressed, so has the way the world does business. During this period, Montran has been building upon its experience and strength in the industry to guarantee continued quality services.

Montran continues to operate under its Business Continuity Protocol, supported by the guidelines of international and local government authorities. Our Global Business Continuity Committee meets on a weekly basis to evaluate its approach to maintaining operations, and to ensure its resilience. Montran has increased its ability to communicate remotely without compromising the efficiency or security of critical or sensitive information. Customer maintenance and support, ongoing development and installations, project management, and professional consulting services have been continuing successfully.

All Montran personnel are working remotely without issue and remain ready and able to support our customers.

At this time, we have extended our previously implemented travel restrictions until at least May 15<sup>th</sup>, 2020. Our Business Continuity Committee and the Montran Board of Directors shall continue to appraise the situation regularly, in light of ongoing developments, and update this policy as appropriate.

All of us at Montran remain entirely committed to meeting the needs of our Customers around the world while protecting the health and safety of everyone.

As the situation develops, we will continue to provide updates to our Customers.

We wish all of you well.

Montran Corporation Board of Directors

Alexander Esca, Chairman

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